orkforce Investment Board

EXECUTIVE COMMITTEE

ACTION ITEM: 1.5 SUBMITTAL DATE: April 8, 2015

SUBJECT: Program Year 2015-2016 Workforce Innovation and Opportunity Act (WIOA) funding recommendation for a Geographic Solutions Virtual One Stop (VOS) License Agreement.

RECOMMENDED MOTION: That the Workforce Investment Board (WIB) Executive Committee approve Program Year 2015-2016 Workforce Innovation and Opportunity Act (WIOA) funding recommendation for a Geographic Solutions Virtual One Stop (VOS) License Agreement, not to exceed an amount of \$300,000 for a two year period.

BACKGROUND: Since 2009, the Riverside County Workforce Investment Board has supported and approved a yearly license with Geographic Solutions. Since inception, Geographic Solutions Virtual One Stop (VOS) data management system has allowed for tracking and capturing of specific data elements required by the state, as well as, tracking of local data specific to Riverside County Workforce Investment Act (WIA) participants and other grant sources. In 2011, the State of California Employment Development Department purchased a license through Geographic Solutions for a CalJOBS database that could interface with the local workforce area database, known as VOS. The state's goal was to provide California local workforce areas connectivity to CalJOBS; therefore, eliminating duplicative data management systems in California. However, since going "live" in 2014, CA has found data and restrictions issues with the CalJOBS database and alignment to VOS at the local have occurred. Other local areas, including Riverside have opted to rely on a separate data system also through Geographic Solutions, which continues to be a method to upload data from Riverside to the State and allow local workforce area control.

Some of the restrictions with CalJOBS upon conversion would be the loss of the following modules: the generic application, document imaging, scanning and tracking of non-Workforce Investment Act core activities (i.e., workshops, and universal services). Additionally, the local VOS is able to track case note entry and development of the Individual Employment Plan for each participant that is linked to the generic application. If conversion occurred, each local area would lose the functionality to the above-referenced modules.

Another critical restriction with CalJOBS is that local areas would lose the ability to develop customized reports for strategic planning or for local area constituents. Currently, we have the capability to query specific participant data which helps our local board identify workforce trends and set workforce priorities. While, the CalJOBS database is available to the local area, it only allows limited query. It is our understanding that only a small fraction of the data fields are available. For instance, 20 out of 1400 data fields are available to the local area. In order to access the other data fields, each local area would have to hire a person with specific SQL database experience to create customized local reports. The annual cost of this person would exceed the amount of the current VOS agreement with Riverside County. Therefore, at this time, it is cost effective to continue with a stand-alone system until the state removes some of the restrictions and is able to address the needs of each local workforce area. The VOS license and service from Geographic Solutions is critical to the continued success of our local area workforce needs, performance and exemplary leadership.

Cost Breakdown:

| 2015/16 Agreement | 2016/17 Agreement |
|-------------------|-------------------|
| up to \$150,000* | up to \$150,000* |

^{*}Subject to price negotiation

With option to renew for one additional year for a cost of no more than 300,000 for two years, and subject to license termination if the state is able to provide a CalJOBS system that meets the needs of the Riverside County workforce area.

| EXECUTIVE COMMITTEE | BOARD OF SUPERVISORS CONCURRENCE |
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| Date: April 8, 2015 Approval: Yes/No | Required: Yes |