



Information Session

Frequently Asked Questions

What is the Workforce Innovation and Opportunity Act (WIOA) program?

The WIOA program is a federally funded program that is designed to assist jobseekers and businesses meet their current workforce needs through employment, education, training and support services.

How do I apply for the Workforce Innovation and Opportunity Act (WIOA) Program?

To apply for WIOA services, you would first create a Caljobs account profile, and complete the Work History section (Please see our Step by Step guide for this process). Once you have done those two steps gather the required WIOA Eligibility Documents (please see our WIOA Eligibility Document List) and call your nearest Workforce Development Center to speak with a Career Coach. The Career Coach will schedule an eligibility interview with you (in person or over the phone) and guide you through the process.

Riverside Phone: (951) 955-3100

Hemet Phone: (951) 791-3500

Indio Phone: (760) 863-2500

Blythe Phone: (760) 640-3144

Do I need to make an appointment to meet with a Career Coach?

Contact your nearest Workforce Development Center for the eligibility schedule. Career Coach interviews are currently available by appointment only (virtual or in-person) while the offices are operating under COVID 19 restrictions.

I am currently employed, will I still qualify for the WIOA program?

Having a job does not automatically disqualify you for services. The only way to determine eligibility is to present your documents to a Career Coach. There are income guidelines that must be met, but those depend on family size-please speak to a Career Coach for proper income eligibility determination.

Are training services guaranteed?

Training is not guaranteed, there is an application process. Training services are determined based on suitability and funding availability. Please view our Training Orientation video for additional information regarding training services. Career Coaches can assist you with the process if you are found eligible for WIOA program services

Will I qualify for WIOA services, if I am not receiving Unemployment Insurance benefits?

You do not need to be receiving Unemployment Benefits in order to qualify for WIOA programs as they are two separate programs. You must meet WIOA Income Eligibility, which a Career Coach will determine once you have submitted your eligibility documents.

Do I qualify for benefits if I am not a Riverside County resident?

In order to receive WIOA services at a Riverside County Workforce Development Center you need to be a Riverside County resident or last worked in Riverside County.