

EXECUTIVE BOARD



ACTION ITEM: 1.6

SUBMITTAL DATE: April 16, 2008

SUBJECT: The Council for Youth Development (CYD) Youth Opportunity Center Certification Policy Revisions for the January 2008 through December 2009 Certification Cycle.

RECOMMENDATION: That the CYD Operations Committee recommends the WDB Executive Committee approve the revisions to the certification policy.

PROPOSED CHANGE: The CYD has defined seven quality standards for the delivery of youth services. These standards define Quality for becoming designated as a Council for Youth Development youth service consortium or program and being allowed to display the CYD seal of quality. To be identified as part of the CYD youth services network, an entity must be certified as having processes and practices in place that meet or exceed these standards. Any entity desiring to become part of the network submits an application that describes how they are currently meeting the standards and specified indicators. Since the inception of this system in January 2003 applications have been required to attain a 60% minimum rating to qualify for the next step of the certification process, the site visit.

This minimum has been in place for five years, since the CYD and the WDC instituted certification against a set of Quality Standards as their effort to ensure high performance, customer focused delivery systems.

IMPLICATION: Many of the centers are entering their third certification cycle. It is important in a system that proposes to promote high quality that the standards themselves create a 'stretch' for each consecutive cycle. This is accomplished in two ways – by creating new indicators that require more systemic approaches to accomplish them at the 60% standard, and by increasing the metric. We have done the later for the last two cycles. It is time now to also increase the standard.

Some centers may find this higher level more difficult to meet. However, most of the centers are already surpassing this level on most – although not all – of the indicators.

<p>OPERATIONS COMMITTEE</p> <p>Date: Approval: Yes/No</p>	<p>BOARD OF SUPERVISORS CONCURRENCE</p> <p>Required: Yes/No</p>
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