

RIVERSIDE COUNTY WORKFORCE INVESTMENT REPORT

Reporting Period – July 2012 thru June 2013

With an unemployment rate still around 10.2 percent with 95,300 Riverside County residents unemployed, the Riverside County Workforce Investment Board (WIB) is at the forefront of assisting job seekers, youth and businesses impacted by the current economic slowdown. Through our Workforce Development Centers and our strong strategic partnerships, the WIB has accomplished the following this program year:

Job Seeker Services

- **2,718 new customers** received individualized assessment, job search assistance and career counseling services.
- **21,620 new customers registered in rivcojobs.com** to receive services through our virtual one-stop.
- **65,262 new and returning customers** received staff assisted services and accessed rivcojobs.com to receive services virtually.
- **4,018 new and returning Veterans received services** through our partner agency, the State of California Employment Development Department.
- **371 job seekers** received training through the community colleges and local vocational training schools to develop the skills to compete in an extremely competitive labor market.

Business Solutions

- **505 new businesses and 574 returning businesses** received services from our Business Solutions team. Our Business Solutions team works in partnership with the county, cities and other economic entities to recruit, sustain and grow small businesses.
- **1,681 qualified candidates** were hired by our business customers, which include **150 placements** from Canada California Business Council Job Fair.
- **79 Hiring Incentive Program contracts were executed** with businesses. Businesses receive wage reimbursements to offset the costs of hiring and training a new employee with no previous experience.
- **Return on investment** analysis determines the impact of our business services on the businesses' productivity. Over the first half of the year, fifty percent of those who responded indicated an increase in productivity, and eighty three percent stated our Hiring Incentive Programs have met their needs.

Youth Services

- **908 new and returning youth, ages 16-21, received long-term, comprehensive services** focused on academic achievement, workforce preparation, career planning and character development through our Youth Opportunity Centers.